

## What employee costs should I measure? Do you know how many employees you have by type of employee? Do you know what your average salary day rate costs are? Do you know how to measure productivity? Do you know what your attrition rates are? Do you know what the main reasons for resignations are? $\Box$ Do you know what it costs your business when there is an $\Box$ unfilled vacancy? Do you know what it costs to hire an employee? Do you know what the 'on costs' are to base salary?

If you have answered 'No' to any of these you are either in breach of your legal compliance or alternatively not following 'best practice' employee relations. You should seek further qualified advice.

Do you know what your leave liability is?

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